

Senior Management Quality Charter

**As a team we will
commit to:**



The purpose of this charter is to communicate the senior leaderships commitment to supporting quality in their respective functions to make McLaughlin & Harvey the contractor of choice and to deliver a quality product and service to our clients. We will encourage a right first-time culture in everything we do to support zero defects at each stage of the construction process.

Senior Management



Empowering all our staff to speak up when they see an error or issue to prevent this becoming a business risk.

Philip Cheevers
Chief Executive Officer

Paul Griffen
Managing Director

Finance



Participate in project reviews and financial analysis targeted to mitigate quality risk and ensure Group profitability is maximised.

David O'Neill
Group Finance Director

Leanne Milligan
Finance Director

Stephen Markwell
Company Secretary

Commercial



Identify where poor performance has had an impact on the project costs and support the quality function to put corrective actions in place to prevent these from reoccurring.

David Turtle
Commercial Director

Neil Jamieson
Commercial Director

Pre-construction



Robustly assess and prepare our proposals which deliver client requirements and ensure our teams are 'construction ready'

Chris Collins
Pre-construction Director

Martin Smith
Pre-construction Director

Construction



Drive operational performance and improvement across our projects by reviewing and challenging the quality KPIs.

Michael Kieran
Construction Director

Seamus Devlin
Civil Engineering Director

Douglas McCusker
Construction Director

SHEQ



Use the quality data collected to make informed decisions to improve each day.

Alastair Lambe
Group SHEQ Director

Business Development



Generate new business from respected blue-chip clients and develop and manage strong relationships with our established customers by delivering high-quality projects.

David Stobie
Group Business Development Director

Purchasing



Monitor and engage with our supply chain so that they are totally aligned to how McLaughlin & Harvey deliver quality.

Joe Watson
Group Purchasing Director

IT



Develop and maintain innovative, reliable, secure, and cost-effective information systems to support all business functions.

Stuart Stark
Group IT Director

HR



Ensure that we always have trained and competent staff to deliver excellence.

Alison Reilly
Group HR Director

WorkSpace



Apply our quality procedures with the same robustness across smaller scale schemes, commercial interiors projects and facilities management delivery.

Richard Cheevers
Workspace Director

Rocklyn



To rigorously apply the Group's quality processes which will ensure that our niche products remain best in class and that the business will maintain its market leading position.

John Kernohan
Managing Director