

# Senior Management Quality Charter

**As a team we will commit to:**



The purpose of this charter is to communicate the senior leaderships commitment to supporting quality in their respective functions to make McLaughlin & Harvey the contractor of choice and to deliver a quality product and service to our clients. We will encourage a right first-time culture in everything we do to support zero defects at each stage of the construction process.

## Senior Management



Empowering all our staff to speak up when they see an error or issue to prevent this becoming a business risk.

Philip Cheevers  
Chief Executive Officer

Paul Griffen  
Managing Director

## Finance



Participate in project reviews and financial analysis targeted to mitigate quality risk and ensure Group profitability is maximised.

David O'Neill  
Group Finance Director

Leanne Milligan  
Finance Director

Stephen Markwell  
Company Secretary

## Commercial



Identify where poor performance has had an impact on the project costs and support the quality function to put corrective actions in place to prevent these from reoccurring.

David Turtle  
Commercial Director

Neil Jamieson  
Commercial Director

## Pre-construction



Robustly assess and prepare our proposals which deliver client requirements and ensure our teams are 'construction ready'

Chris Collins  
Pre-construction Director

Martin Smith  
Pre-construction Director

## Construction



Drive operational performance and improvement across our projects by reviewing and challenging the quality KPIs.

Michael Kieran  
Construction Director

Seamus Devlin  
Civil Engineering Director

Douglas McCusker  
Construction Director

## SHEQ



Use the quality data collected to make informed decisions to improve each day.

Alastair Lambe  
Group SHEQ Director

## Business Development



Generate new business from respected blue-chip clients and develop and manage strong relationships with our established customers by delivering high-quality projects.

David Stobie  
Group Business Development Director

## Purchasing



Monitor and engage with our supply chain so that they are totally aligned to how McLaughlin & Harvey deliver quality.

Joe Watson  
Group Purchasing Director

## IT



Develop and maintain innovative, reliable, secure, and cost-effective information systems to support all business functions.

Stuart Stark  
Group IT Director

## HR



Ensure that we always have trained and competent staff to deliver excellence.

Alison Reilly  
Group HR Director

## WorkSpace



Apply our quality procedures with the same robustness across smaller scale schemes, commercial interiors projects and facilities management delivery.

Richard Cheevers  
Workspace Director

## Rocklyn



To rigorously apply the Group's quality processes which will ensure that our niche products remain best in class and that the business will maintain its market leading position.

John Kernohan  
Managing Director